



Role Title: Memory Support Service Group Volunteer

Supported by: Hertswise Team Members

Hours: 2/3 hours per week

Location: Countywide

Who we are

Hertswise is a service designed to support people living with early on set dementia or mild cognitive impairments along with their carers using the 5 steps to mental wellbeing in one to one and community group settings.

Purpose of role:

We are looking for volunteers to support our locality workers in running community based groups for people living with dementia and their carers.

Main tasks:

- Set up and clear room for the group including teas/coffees
- Welcome service users to the group and ensure they are comfortable
- Engage with clients through talking and active listening and supporting service users in taking part in activities being done.
- Signpost service users to any other services that they may be interested in or that may help them in their current situation
- Report any safeguarding issues immediately to the locality worker
- Debrief with locality worker after each session

What we are looking for:

- Empathetic, understanding and non-judgemental individual
- Effective communicator
- Positive attitude
- Fun and creative person
- All volunteers must be 18 years old or over
- Understanding of group dynamics and experience of working within groups (not essential)

What we can offer you:

- Training to prepare for volunteering with vulnerable adults
- Regular supervision with locality worker or a named contact at your place of volunteering
- Training opportunities once volunteering with us
- Reimbursement of out of pocket expenses

Next Steps

If you are interested please contact the Human Resources team on 01462 887183 to have an informal discussion or email volunteers@hertsindependentliving.org.

Volunteers are required to provide an enhanced disclosure. The disclosure will be processed by HILS and you will be required to complete the application form and provide the necessary ID documents.

Additional Information:

Confidentiality: Attention is drawn to the confidential aspects of this role and personal responsibility and liability under the Data Protection Act 1998. Matters of a confidential nature, including information relating to clients or staff, must not under any circumstances be divulged to any unauthorised person.

Health & Safety: The post holder is required to take reasonable care of their own health and safety and that of other people who may be affected by their acts or omissions at work and to ensure that statutory regulations, policies and codes of practice and departmental safety rules are adhered to.

Equality and Diversity Policy Statement: We believe that equality for all is a basic human right and actively oppose all forms of unlawful and unfair discrimination. We celebrate the diversity of society and are striving to promote and reflect that diversity within this organisation.

ENHANCED DBS [DISCLOSURE BARRING SERVICE] (Formerly CRB) CHECK FOR REGULATED ACTIVITY

APPOINTMENT OF THIS POSITION IS SUBJECT TO SATISFACTORY CHECKS.